

Infinity Kitesurfing – Comprehensive Terms & Conditions



Welcome to Infinity Kitesurfing. By booking a lesson, coaching session, or hiring equipment (locally or for holiday use), you agree to the following terms and conditions. These are designed to ensure your safety and the sustainability of our school.

1. Lessons, Vouchers & Promotions

- **The Wind Factor:** Kitesurfing is 100% weather-dependent. If conditions are unsuitable or unsafe, your lesson will be re-booked on the next available and suitable date.
- **Refund Policy:** We are unable to offer any refunds under any circumstances. We do our best to come to an agreement for the best date and time for a customer to re-arrange their lesson.
- **Validity:** All lessons and lesson vouchers are valid for **12 months** from the date of purchase.
- **Promotions:** Promotional purchases are excluded from standard validity periods; specific T&Cs apply to each individual promotion.
- **Cancellations & Re-arranging:**
 - **7 Days Notice:** We require a minimum of 7 clear days' notice to re-arrange a course.
 - **48-Hour Forfeit:** If you cancel or request a change within **2 days** of your lesson, you will forfeit your course unless we are able to refill the space.

2. Long-Term (Monthly) Hire & "Safety Net" Support

- **Local Boundary:** Monthly hire equipment must remain at our designated local spot. It is strictly prohibited to take this gear to other beaches or locations.
- **Daily Return:** Gear must be checked out and returned **the same day**. Overnight storage by the hirer is not permitted.
- **Beach Support:** While using Infinity gear, our team provides safety oversight and assistance where possible. However, this does not constitute a supervised lesson; the hirer remains responsible for their own safety and decision-making on the water.
- **Maintenance:** Hirers are responsible for basic kit care during the day (e.g., ensuring kites are not left flapping on the beach for extended periods).

3. Holiday Hire (Off-Site/Travel)

- **Full Responsibility:** Gear hired for holiday use is the sole responsibility of the hirer from

the moment of collection until the moment of return.

- **Security Deposit:** A variable security deposit (minimum £100, up to the full value of the kit) will be held.
- **Damage Abroad:** In the event of damage occurring abroad, the hirer is responsible for shipping costs for replacement parts or the cost of professional repairs upon return.
- **Theft/Loss:** In the event of theft or total loss, the hirer is liable for the full retail replacement value of the equipment. We strongly recommend personal travel insurance that covers extreme sports equipment.

4. Equipment Damage & Financial Liability

Hire Option	Liability Details
Standard Hire	100% liability for repair or replacement.
With Damage Insurance	50% liability for accidental damage.

Note: Damage caused by negligence (e.g., kiting in offshore winds or dragging gear over rocks) is not covered by insurance.

5. Safety, Competency & Liability

- **Certification:** Hirers must prove "Independent Rider" status (BKSA) and hold valid 3rd Party Insurance.
- **Right of Refusal:** We reserve the right to cancel hire at any time if a rider demonstrates unsafe behavior or lacks the required skill for the current conditions.
- **Liability Waiver:** By making payment, you acknowledge that kitesurfing is a high-risk activity and agree that Infinity Kitesurfing is not liable for any injury, death, or loss of personal property.

Infinity Kitesurfing School

Community | Progression | Safety